#### ESS deployment

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#### What we done have done

Spectrum Scale

- Reduced number of commands
  - From over 400 on 2.5.0 to just two on 6.1.2
- Unified package, single from Fix Central
  - With three OS versions and three processor architectures
- Moving into VMs (CES on ESS 3500, BYOE, Utility Node, ESS 6000)
- Moving into API (essrun 6.1.6)
- Safety over speed of updates; fire and forget
  - Serial option became the default on 6.1.3

• Faster offline updates, up to 100 ESS in parallel IBM Spectrum Scale / Spectrum Scale User Group – What's new with 5.1.4 / © 2020 IBM Corporation

#### What we done have done

- Provide the XCAT most used commands
  - rpower -> essrpower
  - rconsole -> esscongo
  - rvitals, rinv -> not documented command ;) esshwinvmon.py
- Trim documentation whenever possible
  - Quick sheet 1 pager
  - Quick deployment guide ~5 pages
  - Deployment guide over 100 pages
- And many more things ...

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- Bare metal images for EMS
- Add checks on ... everything we can

Spectrum Scale

**KISS** 

UFIBL

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#### What we want to do



- Upgrades with GUI
- Real unified package (DAE + DME)
- Merge all documentation to ONE per version
- Do as much as possible with automation, fire and forget
  - All firmware
  - NTP
  - Serial console
  - "easy" setup with defaults

Thank you for using IBM Storage Scale!



#### IBM ESS 6.1.8 Fabric Hospital

Jonathan Terner | GNR development

IBM Spectrum Scale / ESS Disk Hospital Updates / © 2023 IBM Corporation

## Overview

- Problem Statement
- Introducing the ESS 6.1.8 Fabric Hospital
- Architecture
- Setup instructions
- Monitoring events
- Limitations
- Future Work

# Problem Statement

- Going beyond the disks to identify problems
- (Previously) Non disk problems can cause I/O errors that can disrupt service
  - Disk Hospital is still forced to remove the disks from service and investigate before releasing the drives
  - If the problem is truly not a disk problem, then no action or proper alerts will be raised
- Platform code has knowledge of the topology:
  - We can exploit that to isolate problems!

# **ESS Fabric Hospital**

The ESS Fabric Hospital is designed to identify and isolate problems that are impacting I/O availability.



- Collects new metric *gpfs\_fabhospital\_errorIOCount* per Canister/Adapter/Port/Enclosure/Slot
- Leverages *mmhealth custom thresholds* to group I/O error information based on hardware topology and allow users to configure warning/error threshold levels.
  - SASPortErrorThreshold  $\rightarrow$  all enclosures/slots attached to this port see errors
  - SASEnclosureErrorThreshold  $\rightarrow$  all slots in an enclosure see errors

ESS Fabric Hospital is only supported on the ESS 3500 platform and later models and is currently limited to SAS-based error monitoring.

# Architecture

- ESS Fabric Hospital split into 3 conceptual parts:
  - Data collection layer
    - Incrementally sample real time I/O and other system information
  - Data Saving layer
    - Persistently store and format data collection
  - Analysis + Event Presentation layer
    - Respond to events in real time and surface events to users

# Architecture Cont.

- 6.1.8 delivers the data collection and data saving layer and an abbreviated form of analysis.
  - I/O data and I/O errors collected from the GNR daemon in real time
  - Topology information (via mmgetpdisktoplogy + topsummary) is collected and stored in HAL
  - Pmsensor proxy called HAL, HAL combines topology data and daemon data into a consistent view, and data is stored on the Pmcollector node (for ESS, this should be the EMS node)
  - Analysis is done with "user-defined" thresholds (via mmhealth thresholds code)

# Setup Instructions

- The general flow is this:
  - 1. Prerequisite of having the gui deployed via the ess deployment scripts (this installs necessary Zimon packages and initial config of the collector)
  - Installing the sensor (a sample script is provided in /usr/lpp/mmfs/samples/vdisk/install\_essfabrichospital\_sensor)
  - 3. Installing the thresholds

# Sensor Install

- Needs to avoid time skew:
  - Daemon will continue to collect data even if it isn't being sampled
  - The first time the Zimon sensor is installed, an initial collection will run, and Zimon will think that all this data has been recorded in the past 15 minutes (even if it has been much long). Can lead to false positives.
- So, it is required to reset the daemon data first to get a clean slate
  - Can be done manually (steps published on the knowledge center) via the tsgnrgethospdata <rg> --reap command
  - However, we need to wait > 150 seconds after the reset for the data to populate again
  - GNR rate limits data collection, so if you don't wait, the next sample will be **invalid**
- Best practice:
  - Use the /usr/lpp/mmfs/samples/vdisk/install\_essfabrichospital\_sensor script, which does the resets and and adds appropriate sleep time
  - Run I/O (don't have the system idle) while installing the sensors
  - If all else fails, wait a period of 15 minutes after installing the sensors before going to the next step

### Install sensor demo

💿 💿 root@c145f13	3san01a:/usr/lpp/mmfs/s	amples/vdisk		7.#3			
root@c145f13san01a:/usr/lpp/mmfs/samples/vdisk (ssh)							
<pre>[root@c145f13san01a ~]# mmperfmon config show   gre [root@c145f13san01a ~]# cd /usr/lpp/mmfs/samples/vd [root@c145f13san01a vdisk]# ls chdracuta</pre>	p -i gpfsfabrichospi isk mka7nainnut	tal -A3	tafindhadfila ab				
<pre>ckp7portcard gnrhealthcheck dasEDFTool.py hospitalPathDataSample.py decodePdiskState install_essfabrichospital_sensor [root@c145f13san01a vdisk]# ./install_essfabrichosp usage: install_essfabrichospital_sensor [-h] [-f FI [override pode_class</pre>	gnrcallback.sh mkp/rginput README tsfindbadfile.sh ard gnrhealthcheck mkrginput replace-at-location vdisk.stanza il.py hospitalPathDataSample.py mmgetpdisktopology topselect viostat skState install_essfabrichospital_sensor netappdcmreboot.sh topsummary 5f13san01a vdisk]# ./install_essfabrichospital_sensor istall_essfabrichospital_sensor [-h] [-f FILE] [override-sleep OVERRIDE_SLEEP]						
<pre>node_class_ install_essfabrichospital_sensor: error: the follow [root@c145f13san01a vdisk]# ./install_essfabrichosp ['ssh', 'c145f13san01a-ib', '/usr/lpp/mmfs/bin/tsgn ['ssh', 'c145f13san01a-ib', '/usr/lpp/mmfs/bin/tsgn Sleeping for 31 second(s) to synchronize sensors wi NOTE: make sure I/O is running on your system durin I/O activity will ensure that the Zimon collector r mmperfmon: Propagating the cluster configuration da affected nodes. This is an asynchronous process. Proceed to installing user-defined thresholds for t [root@c145f13san01a vdisk]# mmperfmon config show   name = "GPFSFabricHospital" period = 900 restrict = "nsdNodes" type = "Generic" [root@c145f13san01a vdisk]#</pre>	list ing arguments are re ital_sensor nc1 rcollectserverpathda rcollectserverpathda th GNR daemon g this period. eceives the correct ta to all he gpfs_fabhospital_ grep -i gpfsfabrich	quired: node_class_li ta', 'reap'] ta', 'reap'] data errorIOCount metric i ospital -A3	st f not already done				

Corporation

# Threshold install

- User defined thresholds via mmhealth require samples of ESS hospital data to already be found in Zimon before being configured
  - There is no default provided schema, so you need a valid sample fist
  - This is why the sample install script inserts an extra wait
- Prior to doing the install, requires mmsysmon reset (mmsysmoncontrol restart)
  - Known issue, future versions won't have this issue.

mmhealth thresholds add gpfs\_fabhospital\_errorIOCount:min --groupBy
node,gpfs\_fabhospital\_adapter,gpfs\_fabhospital\_port,gpfs\_fabhospital\_enclosure\_id --filterBy 'gpfs\_fabhospital\_version=3200' --warnlevel
5 --errorlevel 10 --sensitivity 900 --name SASPortErrorThreshold

mmhealth thresholds add gpfs\_fabhospital\_errorIOCount:min --groupBy gpfs\_fabhospital\_enclosure\_id --filterBy
'node=.\*,gpfs\_fabhospital\_version=3200' --warnlevel 5 --errorlevel 10 --sensitivity 900 --name SASEnclosureErrorThreshold

### Threshold install demo



# Checking threshold install

•••	root@c145f11san06b:~ ٦٤%6									root@c145f	11 san 06 b:~		7.86
and the second sec	root@c145f11san06b:~ (ssh) #1									root@c145f11san06	Sb:~ (ssh)		¥1 +
(08:30:40) c145f11san06b ~	<pre># ssh \$activethresholdsmonitor</pre>	'mmheal	th thr	esholds lis	t'		(08:32:29) c	145f11san06b ~	<pre># mmhealth node</pre>	show threshold -N	\$nodeclass		
active_thresholds_monitor: ### Threshold Rules ###	c145f11san06b-ib0.gpfs.net						Node name:	c145f11san	06a-ib0.gpfs.net				
rule_name groupBy	metric	error	warn	direction	filterBy sensitivity		Component	Status	Status Change	Reasons & Notic	es		
							THRESHOLD	HEALTHY	2 min. ago				
MemFree_Rule	MemoryAvailable_percent	None	5.0	low	300-min		There are no	active error	events for the co	mponent THRESHOLD	on this node (c145f11s	an06a-ib0.gpfs.net).	
DataCapUtil_Rule gpfs_cluster_name,gpfs_fs	DataPool_capUtil s_name,gpfs_diskpool_name	90.0	80.0	high	300		Node name:	c145f11san	06b-ib0.gpfs.net				
MetaDataCapUtil_Rule gpfs_cluster_name,gpfs_fs	MetaDataPool_capUtil s_name,gpfs_diskpool_name	90.0	80.0	high	300		Component		Status	Status Change	Reasons & Notices		
<pre>InodeCapUtil_Rule     gpfs_cluster_name.gpfs_fs</pre>	Fileset_inode s_name.gpfs_fset_name	90.0	80.0	high	300		THRESHOLD MemFree_Ru	le	HEALTHY HEALTHY	3 min. ago 2 min. ago			
SMBConnPerNode_Rule node	current_connections	3000	None	high	300		SASEnclosu active_thr	reErrorThresho	ld HEALTHY HEALTHY	1 min. ago 3 min. ago			
SMBConnTotal_Rule	current_connections	20000	None	high	300		There are no	active error	events for the co	mponent THRESHOLD	on this node (c145f11s	an06b-ib0.gpfs.net).	
AFMInQueue_Rule node	AFMInQueueMemory_percent	90.0	80.0	high	300		(08:32:33) c (08:32:41) c	145f11san06b ~ 145f11san06b ~				51	
SASPortErrorThreshold node,gpfs_fabhospital_add	gpfs_fabhospital_errorIOCount apter,gpfs_fabhospital_port,gpfs	10 _fabhos	5 pital_	high enclosure_i	gpfs_fabhospital_version=3200 d 900		(08:32:45) c (08:32:45) c	145f11san06b ~ 145f11san06b ~	#				
SASEnclosureErrorThreshold apfs_fabhospital_enclosur	gpfs_fabhospital_errorIOCount re_id	10	5	high	<pre>node=.*,gpfs_fabhospital_version= 900</pre>	=3200	(08:32:45) c (08:32:45) c	145f11san06b ~ 145f11san06b ~					
(08:30:52) c145f11san06b ~	#						(08:32:45) c (08:32:46) c (08:32:46) c	145f11san06b ~ 145f11san06b ~ 145f11san06b ~	# #				
[dst_demo-0:bash*					"c145f11san06b" 08:30 14-Ju	in-23	[dst_demo-0:	bash*				"c145f11san06b" 08:3	2 14-Jun-23

# Intuition behind thresholds

- If an upstream storage component (e.g. an HBA port) is being reported by a component downstream (e.g. a specific pdisk path), then the expectation is that ALL downstream components will report some minimum impact.
  - The current threshold uses a "min" and groups by enclosures and by SAS ports
  - SAS Ports are for individual connections between nodes, adapters + ports, enclosures, and disk slots.
  - Enclosure thresholds are for IO events at the enclosure level.
  - Default is to warn for 5 errors per component and raise error at 10 errors per component every 10 minutes

# Monitoring Events

- Via "mmhealth node show threshold"
- Via "mmhealth node eventlog"
- Via GUI

# Flagging problems

	root@c145f11san06b:~	7.86		root@c145 <u>f11san06b:</u> ~	·	жy
	root@o145f11ean06by_ (sab)	984		root@c145f11sap06b. (cob)		901
(00.20.14) -145(11-m0Ch # mm]-m-m-m-m			(00, 50, 07) a145 511 an OCh # mate			
(08:38:14) C145T11SaN06D ~ # mmLsrecoverygro Wed lup 14 09:29:15 675 2022 c145f11cap06b i	bupevents \$rg   nead -15 5b0 ST [T] Start nobalance of DA DA2 in PC not		(08:59:07) C145f11san06b ~ # mmne	alth hode eventlog -N all 1 egrep "th	resnolas_warnithresnolas_error"	awk -F',' '{prin
Wed Jup 14 08:38:15.660 2023 c145f11san06b-i	the ST [I] Start reputance of DA DAZ thing rgi	of RC0011 C005VS002	2023_06_14_08+54+43_653900_EDT	thresholds error	EPPOP The value of onts for	apposnital errorTO
Wed Jun 14 08:38:15 660 2023 c145f11san06b-i	bo ST [I] the readmitting 1/3-degraded tracks	ks of R60011 6005V5002	Count for the component(s) $SASEn($	losureErrorThreshold/(c145f11san06b-i	b0 apfs pet/3200/4/1/(ENH032/82	c145f11san06b-
Wed Jun 14 08:38:15,609 2023 c145f11san06b-i	b0 ST [T] Finished repairing RGD/VCD in RG ro	1.	ib0. apfs. net/3200/4/1/(ENH032/1)	exceeded the threshold error level 2	defined in SASEnclosureErrorThree	shold.
Wed Jun 14 08:38:15.601 2023 c145f11san06b-i	b0 ST [D] Pdisk e2s008 of RG ral state change	d from ok/00000.000 to diagnosi	2023-06-14 08:58:58.761517 EDT	thresholds_error	ERROR The value of apfs_fo	abhospital_errorIO
ng/00020.000.		,	Count for the component(s) SASPon	tErrorThreshold/(c145f11san06b-ib0.gp	fs.net/3200/4/1/CFNH032/6 c14	45f11san06b-ib0.gp
Wed Jun 14 08:38:15.601 2023 c145f11san06b-i	b0 ST [E] Pdisk e2s008 of RG rg1 path /dev/sc	hz: I/O error on write: sector	fs.net/3200/4/1/CFNH032/1) exceed	led the threshold error level 2 define	d in SASPortErrorThreshold.	
14122480432 length 4112 err 5.			2023-06-14 08:58:58.781557 EDT	thresholds_error	ERROR The value of gpfs_fo	abhospital_errorIO
Wed Jun 14 08:38:15.558 2023 c145f11san06b-i	b0 ST [I] Start repairing RGD/VCD in RG rg1.		Count for the component(s) SASPon	tErrorThreshold/(c145f11san06b-ib0.gp	fs.net/3200/4/2/CFNH032/3 c14	45f11san06b-ib0.gp
Wed Jun 14 08:38:15.539 2023 c145f11san06b-i	ib0 ST [I] Abort rebalance of DA DA2 in RG rg1		fs.net/3200/4/2/CFNH032/95) excee	eded the threshold error level 2 defin	ed in SASPortErrorThreshold.	
Wed Jun 14 08:38:15.539 2023 c145f11san06b-i	b0 ST [D] Pdisk e2s093 of RG rg1 state change	d from diagnosing/00020.000 to	(08:59:09) c145f11san06b ~ #			
ok/00000.000.						
Wed Jun 14 08:38:15.539 2023 c145f11san06b-i	b0 ST [D] Pdisk e2s070 of RG rg1 state change	d from ok/00000.000 to diagnosi				
ng/00020.000.	to CT FTT Charle ashelenes of DA DAD in DC ast					
Wed Jun 14 08:38:15.508 2023 c145f11san06b-1	LDØ SI [1] Start rebalance of DA DA2 in KG rgi					
Wed Jun 14 08:38:15.482 2023 c145f11san06b-i	the ST [I] Finished repairing KGD/VCD in KG re	1. at: I/O oppon on white: sector				
7558526320 length 4112 err 5	the ST [L] Fulsk ezsere of Ka Fyr putil /dev/sc	gt. 1/0 error on write. Sector				
Wed lun 14 $08:38:15,427,2023$ c145f11san06b-i	b0 ST FTT Start repairing RGD/VCD in RG ral					
Wed Jun 14 08:38:15.427 2023 c145f11san06b-i	b0 ST [D] Pdisk e2s045 of RG ral state change	d from ok/00000.000 to diagnosi				
ng/00020.000.						
(08:38:24) c145f11san06b ~ #						
[dst_demo-0:bash*		"c145f11san06b" 08:38 14-Jun-23 0	Edst_demo-0:bash*		"c145f11san06	o" 08:59 14-Jun-23
			Last and broading		CT IST TISMINOU	COTOS 21 Juli 25

#	mmhealth	node	show	threshold

Node name:	<u>c145f11san06a</u> -	<u>ib0</u> . <u>gpfs</u> .net				
Component		Status	Status Chan	ge	Reasons & Noti	ces
THRESHOLD <u>MemFree</u> _Rule <u>SASEnclosureEr</u> <u>SASPortErrorTh</u> active_thresh_I	<u>rorThreshold</u> r <u>eshold</u> monitor	DEGRADED HEALTHY DEGRADED DEGRADED HEALTHY	14 min. ago 1 day ago 14 min. ago 4 min. ago 1 day ago		thresholds_war - thresholds_war thresholds_war -	n(SASEnclosureErrorThreshold, SASPortErrorThreshold, SASPortErrorThreshold) n(SASEnclosureErrorThreshold) n(SASPortErrorThreshold, SASPortErrorThreshold)
Event	Parameter		Severity	Activ	e Since	Event Message
thresholds_warn	SASEnclosureE	<u>rrorThreshold</u>	WARNING	14 mi	n. ago	The value of gpfs_fabhospital_errorIOCount for the component(s) SASEnclosureErrorThreshold/(c145f11san06a-ib0.gpfs.net/3200/4/1/CFNH032/49,c145f11san06b-ib0.gpfs.net/3
<u>thresholds</u> _warn	<u>SASPortErrorT</u>	<u>hreshold</u>	WARNING	4 min	. ago Same	<pre>textedue the threshold winning level 3 defined in <u>Axenctoside error in reshold</u>. The value of <u>gpfs_fabhospital_errorIOCount</u> for the component(s) <u>SASPortErrorInteshold/(c145f11san06a-ib0.gpfs</u>.net/3200/4/1/<u>CFNH032</u>/49, <u>c145f11san06a-ib0.gpfs</u>.net/3200/4/1/<u>CFNH032</u>/55, <u>c145f11san06a-ib0.gpfs</u>.net/3200/4/1/<u>CFNH032</u>/55, <u>c145f11san06a-ib0.gpfs</u>.net/3200/4/1/<u>CFNH032</u>/13, <u>c145f11san06a-ib0.gpfs</u>.net/3200/4/1/<u>CFNH032</u>/10, <u>c145f11san06a-ib0.gpfs</u>.net/3200/4/1/<u>CFNH032</u>/5, <u>c145f11san06a-ib0.gpfs</u>.net/3200/4/1/<u>CFNH032</u>/7, <u>c14</u> onet/3200/4/1/<u>CFNH032</u>/10, <u>c145f11san06a-ib0.gpfs</u>.net/3200/4/1/<u>CFNH032</u>/5, <u>c145f11san06a-ib0.gpfs</u>.net/3200/4/1/<u>CFNH032</u>/7, <u>c14</u> onet/3200/4/1/<u>CFNH032</u>/92, <u>c145f11san06a-ib0.gpfs</u>.net/3200/4/1/<u>CFNH032</u>/5, <u>c145f11san06a-ib0.gpfs</u>.net/3200/4/1/<u>CFNH032</u>/7, <u>c145f11san06a-ib0.gpfs</u>.net/3200/4/1/<u>CFNH032</u>/70, <u>c145f11san06a-ib0.gpfs</u>.net/3200/4/1/<u>CFNH032</u>/74, <u>c145f11san06a-ib0.gpfs</u>.net/3200/4/1/<u>CFNH032</u>/78, <u>c145f11san06a-ib0.gpfs</u>.net/3200/4/1/<u>CFNH032</u>/78, <u>c145f11san06a-ib0.gpfs</u>.net/3200/4/1/<u>CFNH032</u>/70, <u>c145f11san06a-ib0.gpfs</u>.net/3200/4/1/<u>CFNH032</u>/70, <u>c145f11san06a-ib0.gpfs</u>.net/3200/4/1/<u>CFNH032</u>/70, <u>c145f11san06a-ib0.gpfs</u>.net/3200/4/1/<u>CFNH032</u>/70, <u>c145f11san06a-ib0.gpfs</u>.net/3200/4/1/<u>CFNH032</u>/70, <u>c145f11san06a-ib0.gpfs</u>.net/3200/4/1/<u>CFNH032</u>/70, <u>c145f11san06a-ib0.gpfs</u>.net/3200/4/1/<u>CFNH032</u>/70, <u>c145f11san06a-ib0.gpfs</u>.net/3200/4/1/<u>C</u></pre>
<u>thresholds</u> warn	<u>SASPortErrorT</u>	<u>hreshold</u>	WARNING	4 min	. ago Same	The value of <u>gpfs_fabhospital_errorIOCount</u> for the component(s) <u>SASPortErrorThreshold/(c145f11san06a-ib0.gpfs</u> .net/3200/4/2/ <u>(FNH032/12,c145f11san06a-ib0.gpfs</u> .net/3200/4/2/ <u>(FNH032/12,c145f11san06a-ib0.gpfs</u> .net/3200/4/2/ <u>(FNH032/12,c145f11san06a-ib0.gpfs</u> .net/3200/4/2/ <u>(FNH032/12,c145f11san06a-ib0.gpfs</u> .net/3200/4/2/ <u>(FNH032/89,c145f11san06a-ib0.gpfs</u> .net/3200/4/2/ <u>(FNH032/89,c145f11san06a-ib0.gpfs</u> .net/3200/4/2/ <u>(FNH032/89,c145f11san06a-ib0.gpfs</u> .net/3200/4/2/ <u>(FNH032/89,c145f11san06a-ib0.gpfs</u> .net/3200/4/2/ <u>(FNH032/89,c145f11san06a-ib0.gpfs</u> .net/3200/4/2/ <u>(FNH032/89,c145f11san06a-ib0.gpfs</u> .net/3200/4/2/ <u>(FNH032/87,c145f11san06a-ib0.gpfs</u> .net/3200/4/2/ <u>(FNH032/97,c145f11san06a-ib0.gpfs</u> .net/3200/4/2/ <u>(FNH032/77,c145f11san06a-ib0.gpfs</u> .net/3200/4/2/ <u>(FNH032/87,c145f11san06a-ib0.gpfs</u> .net/3200/4/2/ <u>(FNH032/97,c145f11san06a-ib0.gpfs</u> .net/3200/4/2/ <u>(FNH032/11,c145f11san06a-ib0.gpfs</u> .net/3200/4/2/ <u>(FNH032/92,c145f11san06a-ib0.gpfs</u> .net/3200/4/2/ <u>(FNH032/92,c145f11san06a-ib0.gpfs</u> .net/3200/4/2/ <u>(FNH032/92,c145f11san06a-ib0.gpfs</u> .net/3200/4/2/ <u>(FNH032/92,c145f11san06a-ib0.gpfs</u> .net/3200/4/2/ <u>(FNH032/92,c145f11san06a-ib0.gpfs</u> .net/3200/4/2/ <u>(FNH032/92,c145f11san06a-ib0.gpfs</u> .net/3200/4/2/ <u>(FNH032/102,c145f11san06a-ib0.gpfs</u> .net/3200/4/2/ <u>(FNH032/82,c145f11san06a-ib0.gpfs</u> .net/3200/4/2/ <u>(FNH032/102,c145f11san06a-ib0.gpfs</u> .net/3
						level 5 defined in <u>SASPortErrorThreshold</u> .

### Limitations

- Design setup has timing issues, even with provided setup tools and instructions
- Zimon data collection limited to 5-10 building blocks
  - Can be limited via custom Zimon sensor config file with user-defined nodeclass when building the sensor. Knowledge Center documents these steps.
- HAL is collecting topology once per 24 hours
  - If this gets stale, then it will take time for the rest of the system to catch up

# Future Work

- Improve set up process.
- Improve RAS event output (easier to interpret).
- Improve scaling beyond 5-10 nodes.
- Include other component monitoring.